

Privacy Policy

This privacy policy sets out the information gathering and dissemination practices for this web site by Natural Gas Exchange Inc., a wholly-owned subsidiary of TSX Group Inc. (collectively, "NGX" or "we"). By using this web site, you are consenting to this privacy policy and the collection, use and disclosure of your personal information by NGX as outlined in this privacy policy. If this privacy policy is not acceptable to you, please do not submit any of your personal information. We may update this privacy policy from time to time and you are responsible for periodically reviewing the most current version of this privacy policy on this web site. Your continued use of the site or submission of information will be deemed your conclusive acceptance of the updated privacy policy.

Collecting, Using and Disclosing Information:

This privacy policy describes our policies regarding the collection, use and disclosure of the information that we collect about you on our web site such as your name, address, phone number, fax number, e-mail address or payment information. We may collect this information when you subscribe to, or sign your company up for, certain services that we provide, when you register for seminars or other programs that we offer, when you fill out forms made available through our web site, when you e-mail us with general inquiries or with your comments or suggestions, or otherwise in connection with your use of our web site. We will limit the information we collect to what we need for the purposes for which it was collected. If we wish to use your information for any other purpose, we will obtain your consent before using the information.

Storing of Information and Restricting Access:

We may store your information (in encrypted form where we believe it to be highly sensitive) in electronic databases or e-mail boxes hosted by us or our service providers, for periods of time and with safeguards that we believe are reasonable depending on the nature and sensitivity of the information. Access to the information is restricted to a select group of individuals, in accordance with our security protocols.

Automatic Collection of Information:

In some cases, we may collect information about you that is not personally-identifiable. Examples of this type of information include your Internet protocol (IP) address, the type of Internet browser you are using, the type of computer operating system you are using, and the advertisement or domain name of the web site from which you linked to our web site.

Cookies:

Some pages on the NGX web site use a technology called "cookies". A cookie is a token that a server gives to your browser when you access a web site. Cookies are capable of storing many types of data. Cookies help provide additional functionality to the web site or help us analyze web site usage more accurately. For instance, our server may set a cookie that keeps you from having to enter a password more than once during a visit to one of our web sites. In all cases in which cookies are used, we will not collect personally identifiable information except with your permission. With most Internet browsers, you can erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions.

Releasing Information:

We may provide your information to other persons but only if:

- we have your consent;
- we provide the information to our service providers, suppliers or agents who assist us in serving you and they have agreed to abide by our privacy policy; or
- we are required to do so by law, regulation or court order.

Providing Information Access and Accuracy:

If you wish to review your personal information or make corrections, please contact NGX at (403) 974-4357 or send a message via e-mail to ngx@ngx.com.

Respecting and Responding to Your Privacy Concerns:

You have the option to refuse or withdraw consent to the collection, use and disclosure of your information, and we will respect your choices. If you wish to exercise this option or if you have any questions or enquiries with respect to our privacy policy or procedures, please contact NGX directly at (403) 974-4357 or send a message via e-mail to ngx@ngx.com. We will investigate and respond to your concerns about any aspect of our handling of your information.

BY USING THIS WEB SITE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS PRIVACY POLICY, UNDERSTAND IT AND AGREE TO ALL OF THE TERMS AND CONDITIONS IN THIS PRIVACY POLICY.

Forward-looking information:

Certain information included in this web site is forward-looking and is subject to important risks and uncertainties. The results or events predicted in these statements may differ materially from actual results or events. Actual results may differ materially from management expectations as projected in that forward-looking information for a variety of reasons, including market and general economic conditions. Due to the potential impact of these factors, NGX and TSX disclaims any intention or obligation to update or revise any forward-looking information, whether as a result of new information, future events or otherwise, unless required by applicable law.

Investor Relations Information:

The information posted to the Statistics and Member's Area section of this web site is maintained by the NGX Market Operations group. All information posted to these sections of this web site was accurate at the time of posting, but may be superseded by subsequent disclosures made by NGX or TSX. NGX and TSX will not assume any duty of disclosure beyond that which is required by law.